

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Appl. No. : 10/665,525  
Inventor : Werbitt, Julie M.  
Filed : September 19, 2003  
Title : **Patron Service System and Method**  
:   
Art Unit : 3687  
Examiner : An, Ig Tai  
Conf. No. : 5811

United States Patent and Trademark Office  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**Corrected Supplemental Response and Amendment**

This response is supplemental to the response to the non-final Office Action, filed May 20, 2009 in the above-referenced patent application. The Applicant wishes to thank the examiner and his supervisor for talking the time to meet with the Applicant and her attorney on July 28, 2009. The Applicant requests the entry of the following amendments and reconsideration of all pending claims of the application in light of those amendments and the remarks following.

This response noted as being "Corrected" to address deficiencies noted in the Notice of Non-Compliant Amendment, dated December 3, 2009.